### Changing the Way We Serve Students on College Campuses: A Mental Health Resiliency Program Transitioning College Students on a Leave of Absence Back to Campus

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Boston University Center for Psychiatric Rehabilitation

### Agenda

- medical leave of absence
- NITEO: a wellness and resilience program
- college mental health coaching
- program outcomes
- discussion

Felt v		Felt so depressed that it was difficult to							
	Perc ent (%)		Female	Total	function	Perc ent (%)	Male	Female	Total
No, ne	No, never		16.5	20.4	No, nev		51.3	42.8	45.6
				16.4	No, not	last 12 months	20.7	21.6	21.3
Felt so depressed that it was difficult to			25.7	Yes, las	t 2 weeks	9.1	11.7	10.9	
function				13.8		t 30 days	5.3	7.0	6.5
·	3.6.1	ln		23.7	Yes, in l	ast 12 months	13.5	16.8	15.7
Percent (%)	Male	Female	Total		Any tim	e within			
No, never	51.3	42.8	45.6	63.2		12 months	28.0	35.6	33.2
No, not last 12 months	20.7	21.6	21.3		Felt ove	Felt overwhelming anger			
Yes, last 2 weeks	9.1	11.7	10.9	Cotal		No, never			Total
				31.5		No, never		38.6	39.9
Yes, last 30 days	5.3	7.0	6.5	13.8		No, not last 12 months		21.5	21.6
Yes, in last 12 months	13.5	16.8	15.7	22.7 12.4		Yes, last 2 weeks Yes, last 30 days		12.6 9.3	12.0 8.7
,				19.6		ast 12 months	7.3	18.1	17.8
Any time within						Any time within			
the last 12 months	28.0	35.6	33.2	54.7	the last	the last 12 months		40.0	38.5
Seriously considered suicide					Attempted suicide				
			Total	Percent (%) Male Female Total					
No, ne	No, never 79.1 76.0			76.9	No, nev	92.2	90.3	90.8	
Within the last 12 me	onths, he	w would	you rate	e the ove	rall level	of stress ex	xperi	en ced:	7.8 0.3
		Į	Percent (9	6) Male	Female	Total	-		0.1
No stress				2.9	0.6	1.4			0
Less than average stress				12.3	4.4	7.0			
Average stress					36.6	37.7			4
More than average stress				37.0	46.4	43.2			

12.0

10.6

Tremendous stress

college students speak, and 73% of those with a mental health condition report experiencing a mental health crisis while in college triggered by anxiety, depression, difficulty adjusting, stress...

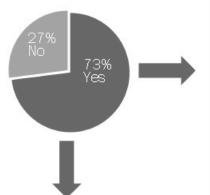
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health nad. These

shared what triggered their mental health crisis and how well their conded to the crisis. In most cases, colleges were not aware of mental new crises. Survey respondents also provided tips on how colleges should address mental health crises.

#### Have you experienced a mental health crisis while in college?



#### What triggered your crisis?

Extreme feelings of anxiety, panic, depression about school and life.

Difficulty adjusting to a new routine and environment.

Feelings of homesickness, loneliness and isolation

Stressed or overwhelmed about course load.

Posttraumatic stress disorder episode triggered by class content.

Medications stopped working

#### Tips on Addressing Crises

- Work with students on how to prevent mental health crises and how best to address them when they happen.
- Provide resources, referrals and help immediately. Schedule follow-up appointments within 24 hours of a crisis.
- Do not penalize students or revoke financial aid.
- Support students in contacting family, friends and their support network.
- Help students notify professors if they miss classes and/or assignments.

College Students Speak: A Survey Report on Mental Health (NAMI, 2012)

#### Stigma and Help Seeking for Mental Health Among College Students

Daniel Eisenberg
University of Michigan, Ann Arbor
Marilyn F. Downs
Rufts University, Medford, Massachusetts
Ezra Golberstein
Harvard Medical School, Boston, Massachusetts
Kara Zivin
Department of Veterans Affairs and University of Michigan.

Mental illness stigma has been identified by national policy m barrier to help seeking for mental health Using a random sample of a diverse set of 13 universities, we conducted one of the first erassociation of help-seeking behavior with both perceived public stigmatizing attitudes (personal stigma). There were three main figuility of the public stigma was considerably higher than personal stigma; (b) higher among students with any of the following characteristics: international, more religious, or from a poor family; and (c) person cardly and negatively associated with measures of help seeking (p of psychotropic medication, therapy, and nonclinical sources of a ceived stigma was not significantly associated with help seeking. I inform efforts to reduce the role of stigma as a barrier to help seek

Keywords stigma; help seeking; mental health; college students

The majority of adults with mental disorders in the United States do. mental health care (Wang, Lane, et al., 2005) despite the availability of evidence-based treatment (U.S. Department of Health and Human Services, 1999). Those who do receive services often delay seeking help or do not adhere to recomended treatment (Sirey, Bruce, Alexopoulos, Perlick, Raue, et al., 2001; Wang, Berglund, et al., 2005). These low rates of treatment for mental disorders are evident in all age groups (U.S. Department of Health and Human Services, 1999).

Authors' Note: This article, submitted to *Medical Care Research and Review* on January 3, 2009, was accepted for publication on March 2, 2009.

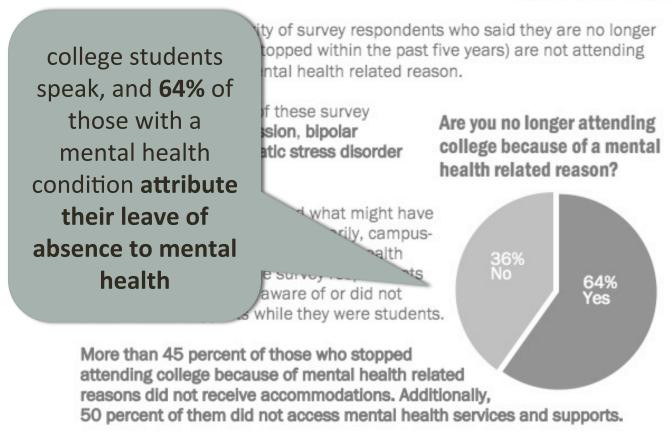
"It's only in the last month or two that I actually started keeping my parents in the loop about how my mood is. Before that...never my parents, never my sister, always secret. The whole process of telling [my mom] is going to be more distressing than the thing actually was...And then all these questions. I mean, I love [my parents to bits, but it's like... [their support] is not the most helpful thing."

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#### **Student Dropouts**

"A depressive episode made it impossible for me to go to classes and I did not get help until it was too late and I was withdrawn and I could never afford the cost to go back because I lost my scholarship for being withdrawn."

- Survey Respondent



College Students Speak: A Survey Report on Mental Health (NAMI, 2012)

### NITEO: "thrive, bloom"

- prepare transition-aged youth (18-25) on MLOA for return to college
  - increase hope, resilience, and self-determination
  - change typical trajectory of underachievement
- one semester (~14 weeks) of academic and wellness courses
  - classes meet 3 times per week (~14 hours)
  - wellness
  - mindfulness
  - writing seminar
  - academic seminar
  - photo voice
  - career seminar
- two semesters (~28 weeks) of college coaching, continued as needed

#### Wellness Seminar

- content areas include:
  - domains of wellness
  - conflict resolution
  - choices and consequences
  - limited thinking patterns
  - self care
  - sexual hygiene
  - drugs and alcohol use
  - interpersonal relationships, active listening, and <u>empathy</u>

#### Wellness Seminar

- Practicing empathy
  - listening to and understanding others' perspectives and emotions
  - strengthening interpersonal relationships
  - role-playing using the script "You feel \_\_\_\_\_ because \_\_\_\_."

#### **STUDENT A:**

"If I tell someone I'm actually going through a problem right now, it feels like I failed, really. It feels like I've lost control."

#### **STUDENT B:**

"You feel afraid to share your experiences with others because you don't want to be judged."

# To be a college student, or not to be? The Boston Blobe

By Howard Axelrod | NOVEMBER 09, 2014

A FEW weeks ago, I told my freshman composition class that we needed to have a talk. Those were the words I used — "We need to have a talk" — as though we were in a relationship, and we'd been failing each other in obscure ways that needed to be articulated. The class groaned.

They had a point. A mandatory writing class at a small state college generally isn't the



"...I had all this support, and I still was struggling so much. It wasn't a matter of having the right supports in place. I just wasn't ready."

"My dad kind of forced me to apply. But basically, I didn't feel like I was ready to go to college. I felt like I didn't really want to go to college."

### Mindfulness

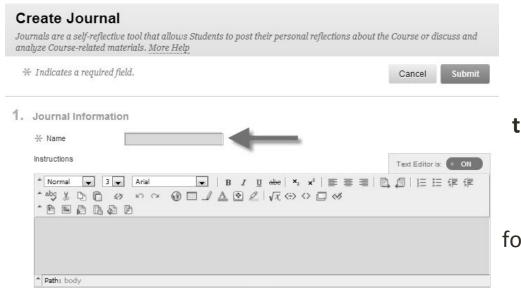
- topic areas include
  - gratitude practice
  - loving kindness practice
  - meditation
  - relaxation techniques
  - physiological stress responses
  - cognitive restructuring
  - hope, optimism, happiness
  - mindfulness through martial arts

# Writing Seminar

- topic areas include
  - reading fluency
  - critical thinking
  - writing fluency
  - assistive technology
  - thesis statement development
  - editing/peer editing
  - research: finding and using sources

# starts off with a text... sustain attention take notes connect with the text







then the writing assignment...
manage time organize ideas follow instructions

then papers are graded	Letter Grade	Grade Point	Percentage		
assess performance	Α	4.0	94 - 100%		
cope with grade	Α-	3.7	90 - 93%		
inquire about feedback	B+	3.3	87 - 89%		
advocate for direction on next paper	В	3.0	83 - 86%		
rewrite and resubmit	B-	2.7	80 - 83%		
rewrite and resubilit	C+	2.3	77 - 79%		
	C	2.0	73 - 76%		
	C-	1.7	70 - 72%		
	D+	1.3	67 - 79%		
	D	1.0	60 - 66%		

"...the anxiety surrounding will I get a good grade...I would worry before I handed in a paper, and after I handed in a paper, and after I got it back. Every aspect of a grade was stressful."

0 - 59%

"I'm never satisfied with how I do things, unless I actually do well, which is getting As."

"I have overly high expectations of myself, so then I feel really bad when I mess up a little bit, and then it makes me not want to deal with it. And it makes me blow it out of proportion, kind of.

And then it's overwhelming for me when it shouldn't be."

### Academic Seminar

- topic areas include
  - learning styles and strategies
  - executive functioning
  - test-preparation
  - test-taking
  - self-advocacy
  - disability disclosure
  - group presentations
  - SMART goal setting

"I put food [in the refrigerator] and then I'd forget about it. Keeping myself organized is hard."

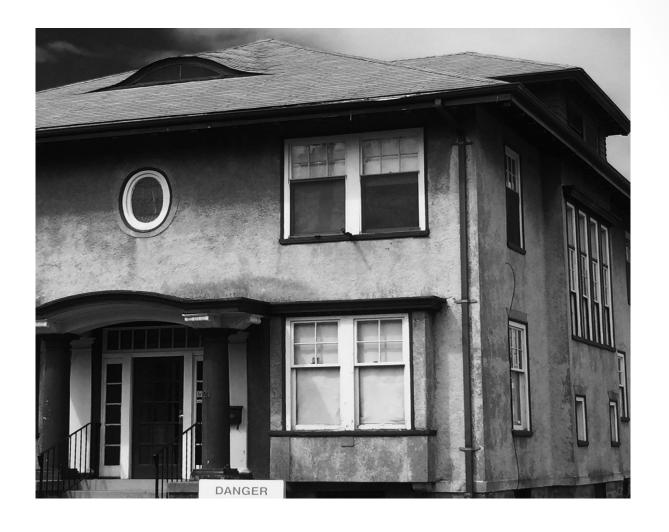
"I maybe told one professor that I had a diagnosis. I didn't really tell people because I started noticing that I felt like I was being treated differently..."

### Photo Voice

- topic areas include
  - social justice
  - stigma
  - marginalization
  - career identity
  - empowerment
  - power
  - discrimination
  - prejudice

"The media makes me...it makes me feel...not just different, but dangerous."

"The doctors wrote a note that said he needs to have less homework and he may need to take breaks, and he may want to have students in the class give him their notes because he may have trouble focusing because he's on a cocktail of meds. I was on Risperdal, and I was absolutely conked out. But the school did none of that."



We see an old **forgotten** home, a place we are warned from and predisposed to avoid. Few see that **it was once beautiful and full of life**, a place where families lived and amazing individual histories were created. **Few see the true potential of what it once was or might be again**.

"What a lazy Larry," one might state.

What if you felt **trapped in a vast impenetrable box**, filled with brackish water, with seemingly no way to escape? All you could do is keep your head above the surface. **Outside observers may just see the tip of the iceberg, a head lazily bobbing** in a shimmering pool. Their perception skewed by the reflections in the water:

Ignorance...Incompetence...Selfishness... "You gotta do something with your life!"

But they can't see the massive bottom and the dark abyss of despair beneath this obscuring mirror. Nor do they know of your sensitive eyes blinded by the saltiness. How much time has passed, you wonder? How far have you drifted? Now you are expected to reach the islands that once encompassed you:

Achievement...Success...Independence...

"Snap out of it!"

Alone, would you be able to pierce the prison that holds you? Forsaken, would you be able to tread water indefinitely? Blinded, would you be able to seek out the islands that may be anywhere? Only an escape artist can live up to those standards. No progress will occur until your eyes are rinsed clean by the gentle raindrops:

Guidance...Compassion...Time...

Are you really a lazy Larry?

**Michael Groark** 



#### Career Seminar

- Vocational skills building
  - interviewing
  - resume and cover letter writing
- Guests share career paths, triumphs, and failures
  - college athletic coach
  - grammy-winning musician
  - veterinarian
  - civil rights lawyer
  - mental health clinician
  - psychiatric rehabilitation pioneer

# NITEO Coaching

- Coaching Process Overview
- Spotlight on Coaching Tool: Mapping



# Three-Phase Coaching Process

### Phase I: Intensive

Phase II: Transition

Phase III: As Needed

- Semester 1 (w/ Niteo group intervention)
- Weekly face-toface meetings
- Orient, engage, plan, build supports & skills

- Semester 2
- Weekly contact
- Facilitate successful transition to role/ environment

- Semester 3 & beyond
- Contact/support as needed

# Coaching Objectives

- Increase student readiness to re-engage in postsecondary education
  - Promote student sense of hope, self-efficacy, resiliency
  - Help student build personal support network
  - Develop and practice goal-oriented skills: academic, selfadvocacy, wellness, self-determination, disability disclosure
- Increase educational and vocational attainment
  - Set and monitor progress toward academic and career goals
  - Facilitate transition back to college
  - Support use of campus and clinical resources

# Coaching Practice Principles

- student-centered
- forward progress is the goal
- promotes hope and growth
- integrated with treatment
- strengths-based
- time-unlimited
- meaningful role-oriented
- flexible supports to accommodate students
- team-oriented
  - weekly team meeting
- high expectations

# **Coaching Practice**

#### Support Coordination

- contact disability and counseling services
- find clinicians
- schedule appointments with clinicians
- promote optimum utilization of clinical supports
- collaborate with team members/providers
- develop natural supports

#### Preparing for Return

- time management/planning
- write letters of recommendation
- campus tours
- gather supporting documentation
- write personal statement

# **Coaching Practice**

#### Skills Practice

- time management
- goal setting
- problem solving
- resiliency building

#### Readiness Activities

- research and evaluate job/volunteer/school opportunities
- complete applications
- interview preparation

#### Homework

- coach will:
- student will:

# Three-Phase Coaching Process

### Phase I: Intensive

Phase II: Transition

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# Mapping

- Create series of thematic maps over period of four sessions (two maps/session)
- After mapping is complete, create action plan
- Set, review, and adjust goals week to week (mastery experiences)

# What is Mapping?

- Mapping is a personal futures planning tool. (PFP is a guided process that assists an individual to formulate a vision for his/her future.)
- Maps are visual representations of a person's strengths, needs, preferences, and goals
- The planning process is student-driven. Coaches facilitates by asking open ended questions and drawing visual representations.

### Inspiration: RENEW

- Structured school-to-career transition planning process
- Youth (15-21) with emotional and behavioral challenges
- Benefits:
  - Increased self-determination and self-efficacy skills
  - Improved functioning in school and community
  - Improved outcomes in education/employment

For more info: http://renew.unh.edu

### Self-Determination

#### **Definition**

 A person's right and ability to control the direction of his/her life

#### **Skills**

- Self-Awareness
- Decision-Making
- Planning
- Problem-Solving
- Self-Advocacy
- Self-Confidence

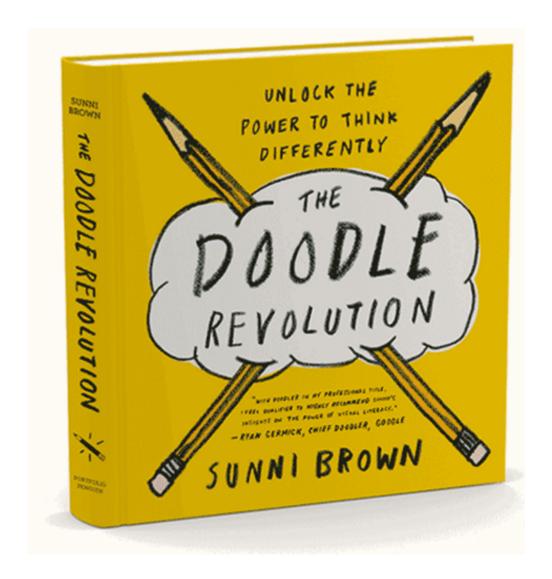
# Mapping as a Coaching Tool

- An engagement tool
- A facilitation tool focal point for conversation
- A way for students to process experience
- A recovery-oriented record
- A process for teaching self-determination skills: selfawareness, goal-setting, problem solving



#### **Time Out!**

You want me to draw?!?!



Doodling: Anti-Intellectual?

http://www.ted.com/talks/sunni\_brown

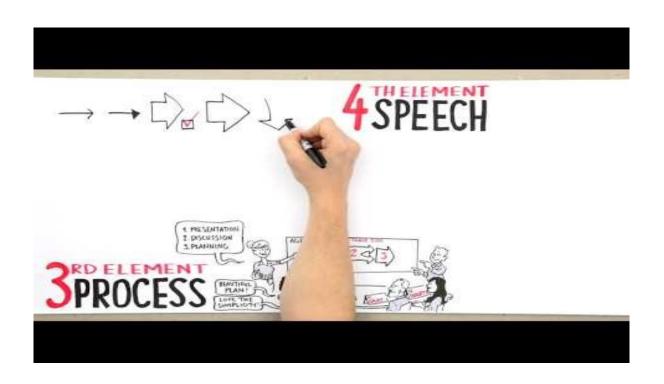
# Graphic Facilitation

 Use of large scale images to lead people towards a goal

Used in executive world & counseling world



### Learning Graphic Facilitation



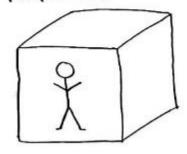
### **Basics**

- 1. People
- 2. Place
- 3. Process
- 4. Speech
- 5. Text (less is more)
- 6. Color
- 7. Effects

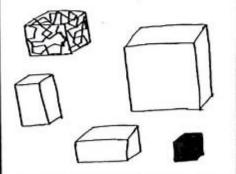


# The 8<sup>th</sup> Element: Visual Language for Your Field

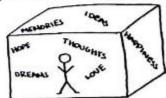
For me, having anxiety and depression is like being trapped inside a perspex box.



The nature of the box varies, day by day, hour by hour.



On a good day, there might be room for untainted thoughts, happy memories and pleasant experiences.



The sides are clear enough for me to see the outside world.

On a bod day, there is room for nothing but the cacophony of negative thoughts and feelings within me.



The sides fog up and I get only brief glimpses of the outside world.

On the worst days, I barely fit.



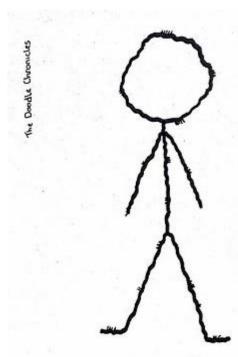
There is nothing but darkness.

But, no matter what, the box is always there.



Invisible to the rest of the world. Very real to me.

http://the-doodle-chronicles.tumblr.com/



Sometimes, mental illness makes me feel like such a wobbly mess that I start to fray at the edges.



I worry that one day I will unravel completely.

http://the-doodle-chronicles.tumblr.com/

Never underestimate what a huge challenge it can be for some people to just make it to the end of each day

- Parameter of the second of t

You've conquered this



now. Stay strong!

http://the-doodle-chronicles.tumblr.com/

#### NITEO Portfolio

- Who I Am Today
- My Story
- My Strengths & Accomplishments
- My Relationships
- My Fears, Concerns, & Barriers
- My Dreams
- Goals
- Resources for Success



## Who I Am Today

- Purpose: Get to know student who he/she is, what life is like for him/her today
- Possible Open-Ended Questions:
  - What are some of your roles in life? (e.g. sibling, student, worker, excellent video gamer)
  - How do you feel most of the time? What does a good day look like? How about a bad day?
  - What do you wish was different?

From Malloy, J.M., Drake, J., Francoeur, K., Cloutier, H., Couture, D., & O'Rourke, S. (2015). "RENEW facilitator's manual: A secondary transition model for youth and young adults." University of New Hampshire Institute on Disability.

http://www.iod.unh.edu/pdf/RENEW/RENEW\_YouthPortfolio\_101012.pdf

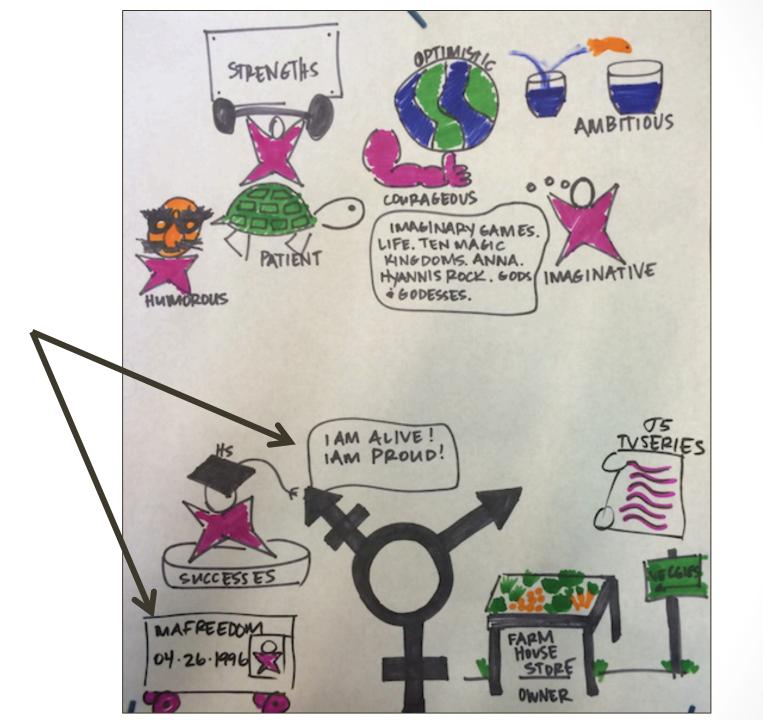
# Strengths & Accomplishments

 Purpose: To help student inventory their strengths, which will be critical to achieving their goals.

#### • Questions:

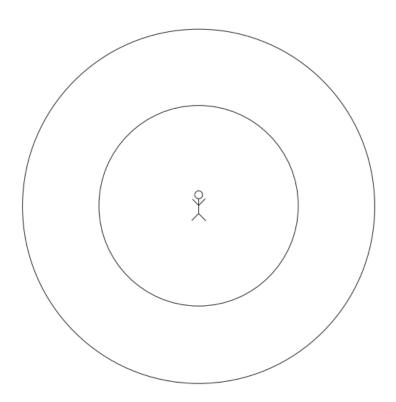
- Think about times in your life when you were proud of yourself, and what strengths, skills, and talents you possess.
- What would your family say? What would your friends say?
- Use real-time info to fill in the gaps

From Malloy, J.M., Drake, J., Francoeur, K., Cloutier, H., Couture, D., & O'Rourke, S. (2015). "RENEW facilitator's manual: A secondary transition model for youth and young adults." University of New Hampshire Institute on Disability.



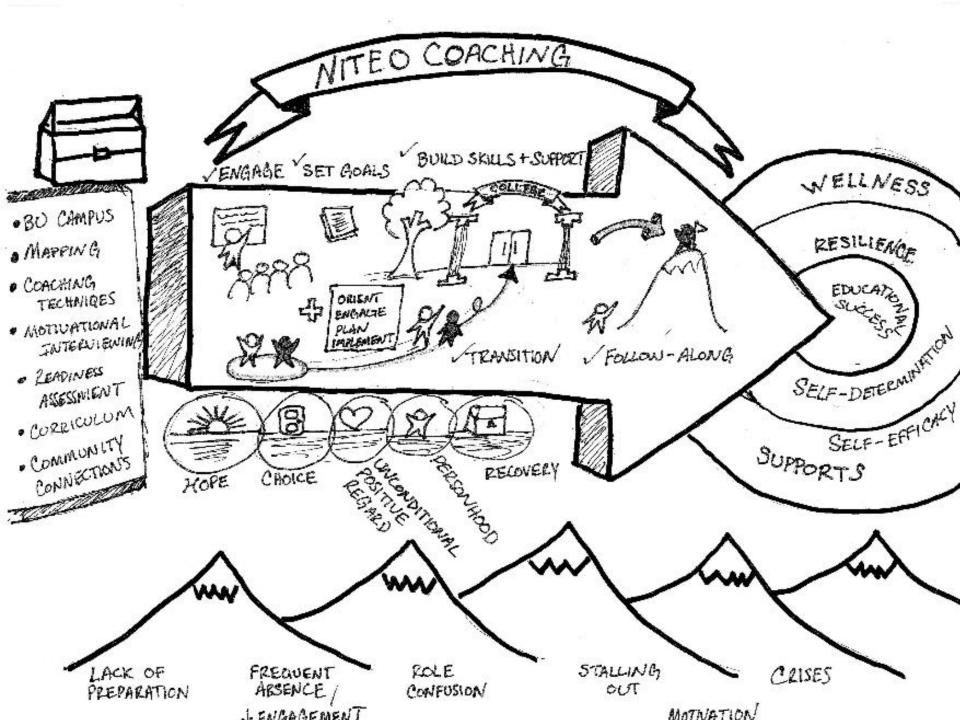
# My Relationships

 Purpose: Inventory of the people in your life who are important to you and people who you rely on for help. This is a way to brainstorm people who might support you in working toward your goals.



# My Goals

- What is the long-term vision?
- What steps can you take to reach your goal?
- What strengths can you rely on to help you reach your goals?
- What supports can you utilize to help you?
- What might get in the way?



#### Good Practices...

- Always begin by orienting student
- Use student's words whenever possible
- Use your active listening skills to facilitate the dialogue
- Reach for balance: represent positive and negative
- End on a positive note
- Summarize your observations, but refrain from making interpretations

## Sensitive Topics

- Use caution/care when depicting sensitive topics.
- "How can we represent that?"
- Remember, not relive.
- If mapping elicits difficult emotions, help student make a plan to follow up with a support (e.g. clinician, friend, etc.)

- nineteen young adults (n=19)
  - Mean age of 21 years
  - 12 male (63%), 6 female (32%), 1 transgender female (5%)
- all students disclosed at least one diagnosis:
  - anxiety disorder (53%)
  - mood disorder (53%)
  - schizophrenia or other psychotic disorder (26%)
  - ADHD (5%)
  - personality disorder (5%)
  - substance-abuse disorder (11%)
  - eating disorder (5%)
- 100% had some college experience
- 85% previously matriculated at a private, 4-year institution

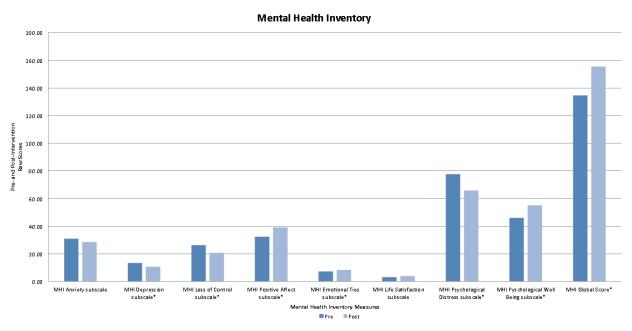


FIGURE 2: Mental Health Outcomes \*significant (p < 0.05)

- \* statistically significant increases in positive affect (p=0.011), emotional ties (p=0.018), and psychological well being (p=0.010);
- \* statistically significant decreases in depression subscale (p=0.008) and psychological distress (p=0.023)

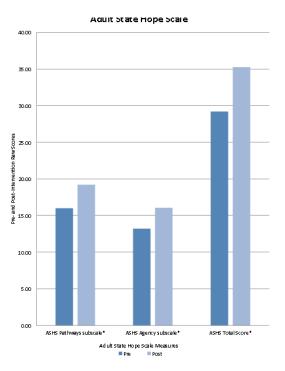


FIGURE 3: Hope Outcomes \*significant (p < 0.05)

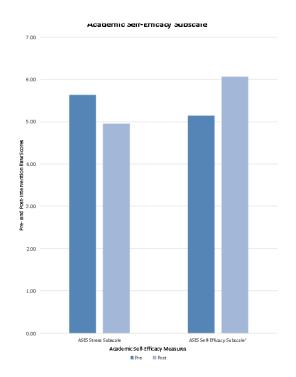


FIGURE 4: Academic Self-Efficacy Outcomes \*significant (p < 0.05)

\* statistically significant increases in hope (p=0.001), goal-directed energy (p=0.025), planning toward goals (p=0.000), and academic self-efficacy (p=0.026)

- one month post phase-1 of the program:
  - increase in rate of college course enrollment (42% to 58%)
  - increase in employment rate (37% to 74%)
- continue to track students' progress 1 and 2 years postprogram
  - college enrollment, graduation, employment rates
  - qualitative experience of school, work, life
  - psychosocial and academic functioning
  - use of clinical and non-clinical resources
- future testing and tracking: neuropsychological functioning and academic fluency

#### Parent Reports

"Everyone needs an 'angel' in his or her life: Someone who gives you hope; who believes in you no matter what you've done or how bad things have gotten; who can gently guide you back on track. As much as we may love our 'adult' children and want to help them, parents cannot fill that role at a time when our children feel they have 'disappointed' us and when they, naturally, want to establish their independence and pull away.

Sobriety programs and mental health professionals got my son (and me) through the crisis – but without Niteo my wonderful, funny, caring boy would never have had the skills or self-confidence to reenter the world as a responsible adult with a mission.

The people at Niteo were truly my son's angels – and mine!"

#### Parent Reports

"Our son was diagnosed with bipolar disorder 4 years ago and had to drop out of [college] after his Freshmen year. He was enthusiastic about attending [college] and had received an academic scholarship, but the disorder was unmanageable at the time, and he needed help. My husband and I joined NAMI Family to Family and gained support and insight into the mental health world. We found a new doctor for him which has been quite successful and we learned about the Niteo Program at BU. My husband and I met with Larry and Courtney to make sure it would be a good fit for our son. We left that office with tears in our eyes because we knew this program was too good to be true. We watched him regain his confidence and balance within himself over the semester. He gained friendships and the students gathered outside of the classroom for social events that they planned themselves. When I asked him about the benefit to participating in the Niteo Program, he told me that it gave him the confidence to get back to college. Our son informed us that he signed up for a college class this summer and is paying for it on his own. He has held a job for 4 months now and is doing well. This program has given our son hope and that hope transcends throughout this entire family. We have always had faith in our son and his potential but without the Niteo Program, he would not have the confidence and self-esteem to make his dreams a reality."

## Student Reports

"I came to Niteo as an alcoholic in early recovery convinced things were about to go bad, like they always did, as soon as I got ready to go back to school. I was very much certain that nothing could convince me otherwise. Through Niteo classes and coaching, I came to believe that my low self-worth and unfortunate perspective on life were able to change. CBT, meditation, and writing played a role in that. The way it provided structure, the instructors, the friendly staff, and the resources at the center itself made a large impact on me. After Niteo, I attended [college] in the spring of 2015, taking just one class but working two jobs, and got a extremely high mark. Now I am taking two intensive summer courses at [college] and working two part time jobs. I have been sober 16 months and am ready to go back to school full time in the fall. Niteo was the bridge to that gap between lost and confused and hopeful and in tune, I would highly recommend it to anyone that began struggling after or shortly before they went to college. The program has the potential to save lives, I have seen it first-hand."

## Student Reports

"I had recently taken a medical leave of absence from [college] and became hospitalized after leaving. When I was released from the hospital, I felt unprepared to return to school after being out and away from school for such an extended period of time, leading me to find the NITEO program. This program suited me perfectly, as all of the young adults there were in similar situations as I was. This program has enabled me to realize **that I am not alone in my struggles** and that with the help of such dedicated staff and peers, **I can return to school feeling confident and determined**.

Now that NITEO has ended I am working closely with my one-on-one coach to help find me job opportunities and also to research colleges that might be suitable for me in the near future. I have applied to many work places and am in the process of finding work until I feel ready to return to school. If NITEO had not been there for me I would not have had the opportunity to meet the incredible staff and fellow students that helped me get back up on my feet.

NITEO and everybody who works there have been so incredibly kind and willing to go above and beyond to ensure I received the services I needed to succeed.

This place is the only one of its kind and for anybody willing to put the time and work into getting help, it is for them."

## Student Reports

"I was brought to NITEO by my need for something to prepare me to get back into college, as well as structure for my days in the meantime. Through the classes and coaching I learned a variety of things from how to structure an essay to memory skills, but I feel the most important lessons I learned were **not explicitly part of the curriculum.** For example, I learned that I could still socialize with peers, something I had not done in a while, and that I am capable of sitting through hours of classes while paying attention and participating. These two revelations have been huge confidence boosters. Currently, I am searching for a volunteer position for the summer and I plan to attend [college] in the fall where I will study in the veterinary technician program. In my personal life, I am still in touch with peers I met at NITEO. There is definitely a correlation between my participation in NITEO classes and the coaching and where I am now. What I learned gave me the confidence to apply to [college], and now I have a college education ahead of me. I would certainly recommend NITEO to another young adult struggling with what to do during their leave of absence. I feel that the overall experience was beneficial to not only me, but to many of my peers in the program as well and so it would likely be helpful to numerous other people."



problems, psychiatric and mental health problems like bipolar disorder, or a depressive disorder," asys Larry Koht, the center's director of development. These problems often worsen in college because of substance abuse and other risky behaviors and the stress that comes with having more independence and responsibility. Students who manage their linesses with the help of doctors, therapists, and medication may still have difficulty meeting the demands of higher education on their own. When Hutchinson spoke at 2018 meeting of the National Alliance on Mental Illness in Boston, "about 80 parents lined up to tell me the story of their kids, saying, 'My kid didn't get any support to stav in school,"

This is where Niteo comes in. The program "uses education to nurture the idea that people can heal from their experiences with mental health challenges and move forward to live the kind of life they want," says Hutchinson, director of services at the center. "Education gives people a valued role. They're not patients, consumers, or clients—they're students. And there's a foundation of optimism and hopefulness to that."

The 30-week program is divided into two semesters. During the first, students come to the center on Commonwealth Avenue three times a week for classes in coping skills like mindfulness and stress tolerance, as well as academic skills like writing and test preparation. The second semester focuses on individual coaching to help the students over their personal hurdles, whether it's a practical task like organizing a schedule or getting to class on time, or more complex, such as overcoming the feeling of stigma. The program can be adjusted to address each student's needs, says Niteo program coordinator Courtney Joly-Lowdermilk.

Students in the first two cohorts, who started in fall 2014 and spring 2015, had nearly identical results. A dozen students enrolled each time; 10 in each group completed the classes and 7 have already taken at least one college course. About half also secured at least part-time jobs. The program starts a third cohort in September 2015. Hutchinson and colleagues hope to secure funding to keep the program going and to share their practices with campuses around the country.

At 23, Abe is a Niteo success story. An inpatient treatment program finally provided a diagnosis to explain his challenges: schizo-affective disorder. His psychaitrist steered him to the center, where he's known as an enthusiastic participant, working with both a college coach and a writing coach, speaking up in discussions, and even organizing social events for the group. He attends Alcoholics Anonymous meetings, has two jobs, and has been admitted to a new college. "The taking a course online there, and I have a 95 average," he says. "Niteo made it possible, because the last time I went back to college I was like a deer in the headlights."

This progress, he says, has convinced him "that if I stay sober and treat my symptoms and work hard at this, I can make a difference in my life. I sort of lost hope at one point, and Niteo is one of the things that brought it back." [3]

\*Name changed for privacy

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Now accepting applications for spring 2016!